

REGULATIONS OF INTERNAL ORDER (RIO):

General

Article 1

Each person who enters the complex takes note of (the provisions of) these regulations, accepts and complies with them.

Article 2

Each holder of an admission ticket or a special permit issued by the organiser enters the stadium complex entirely at their own risk.

The organiser cannot be held responsible for theft or accidents.

Access to the stadium complex

Article 3

Anyone presenting themselves at the entrance to the stadium must be in possession of either a valid admission ticket, or a special authorisation granted by the organiser and certifying the authorisation to enter the stadium.

With the admission ticket, one-time access to the stadium is granted.

Every person in the stadium must be in possession of this ticket or special permission at all times.

Article 4

Where appropriate, the admission ticket indicates the place allocated in the grandstand or zone.

Article 5

Persons who are not in possession of a valid ticket, a special permit, or who cannot establish their presence on any other lawful title (such as security or emergency services), will be refused entry or immediately removed from the stadium.

The purchaser or transferee and each transferor of the admission ticket or of the special authorisation is jointly and legally liable with the ultimate holder for any damage caused by the latter in the stadium.

Control

Article 6

Anyone entering or wishing to enter the stadium, including the holder of an admission ticket or special authorisation, submits to the control of his or her admission ticket or special authorisation.

If stewards are present, those persons entering or wishing to enter the stadium may be of the same gender as theirs, requesting a voluntary superficial inspection of clothing and baggage in order to detect objects that have been introduced into the stadium.

The stewards may request the surrender of items that could disrupt the course of the match, endanger the safety of spectators, or disturb public order.

The stewards decide which items can be temporarily stored for return after the match. The depositor gives these objects in free custody and obtains a ticket. After the match, the object will only be returned to the depositor upon presentation of this ticket. Articles 1915 to 1954 of the Civil Code apply.

Data collection

Article 7

In accordance with the legal provisions in this regard:

- the person who enters or wishes to enter the stadium is informed, if necessary, that the organiser is collecting and processing data for security reasons.
- images can be collected from any person entering or wishing to enter the stadium and these images can be stored and processed. The processing of these images by the police services and / or organiser only takes place with the aim of ensuring enforcement and compliance with security within the stadium complex, and is intended, among other things, for offenses sanctioned by the Act of 21 December 1998 regarding the prevention and detection at football matches of crimes and violations of internal order, and enable their sanction by identifying the perpetrators.

Prohibited items or belongings

Article 8

The holders of an admission ticket or a special permit who present themselves to the entrance of the stadium, as well as the persons present in the stadium, are prohibited from entering, having brought in or being in possession of, among other things, the following items:

- 1 ° alcohol, drugs, or stimulants,
- 2 ° bottles, glasses, cans, or other equivalent material that serves or is used to contain liquids or drinks,
- 3 ° projectiles or explosives in a solid, liquid, or gaseous state,
- 4 ° flammable products or materials, aerosol cans,
- 5 ° pyrotechnic objects such as Bengal fire,
- 6 ° any weapon or dangerous, cutting, or bruising object that could be used as such,
- 7 ° any means of disrupting public order, endangering the safety of the crowd, and / or causing damage to property and persons.

Article 9

Except with the permission of the safety officer, animals are not allowed in the stadium.

Article 10

For security reasons, the organiser reserves the right to: - assign the holder of an admission ticket a seat other than that stated on the admission ticket - interrupt or stop the match - temporarily hold spectators in the stadium at the end of the match - vacate the stadium in whole or in part - refuse entry to the stadium despite having a valid admission ticket.

Prohibited Behaviour

Article 11

Inside the stadium, it is strictly forbidden for holders of an admission ticket or a special permit to:

1 ° without permission from the Pro League / Voetbal Vlaanderen / ACFF or the RBFA, make images or sound recordings of a match or to participate in them for any purpose other than personal, non-commercial use in the private sphere. This prohibition does not apply to authorised press photographers, filmmakers or journalists, insofar as they, in the opinion of the organiser, act within the limits set by their accreditation or insofar as they act within the limits of the contracts that the Pro League / Voetbal Vlaanderen / ACFF or KBVB has concluded with its commercial and / or media partners. In any case, anyone is prohibited from selling photos for commercial purposes without the permission of the portrait owner.

2 ° without valid and prior written authorisation from the organiser or from the Pro League / Voetbal Vlaanderen / ACFF or KBVB, to collect match data, scouting data and / or statistics or to cooperate with them through wireless networks or otherwise, except for their own non-commercial, private purpose.

3 ° be located in the inaccessible parts of the stadium or in another stand, compartment or part of the stadium, as well as at a different location in the stands than that stated on the admission ticket without the prior consent of the security officer. However, for security reasons, the organiser always reserves the right to assign the holder of an admission ticket a different seat than the one stated on the admission ticket.

4 ° climb buildings, structures, fences or gates, lampposts, dug-outs, roofs, or any other infrastructure of the stadium and / or stand up on seats or benches before, during and after the game.

5 ° engage in insulting, hurtful, provocative, and / or discriminatory (e.g. racist, xenophobic, homophobic) texts, symbols, chants, gestures, and statements.

6 ° obstruct the access and evacuation routes, stairs, stairwells, corridors and to stay in such places longer than is strictly necessary for entering and leaving the stadium.

7 ° disguise or avoid being recognisable.

8 ° sell or bring on sale drinks, food, or any other product without the express permission of the organiser.

9 ° take any action with the aim or result of moving any object or liquid or any other product in a loose or gaseous state to the playing field, the area surrounding the playing field or in the stands (such as throwing or firing) or manipulate while endangering others (such as detonate).

10 ° During the matches, events and peripheral activities of the Jupiler League, the 1B Pro League and the Croky Cup, to smoke in any form (cigarettes, cigars, e-cigarettes, devices that heat tobacco and all other tobacco products) cigarettes, devices that heat tobacco and all other tobacco products) only in designated smoking areas outside the grandstands. Designated designated smoking areas must comply with the conditions set by the Pro League;

11 ° urinate in public.

12 ° cause damage to persons and / or stadium infrastructure.

13 ° affix banners, flags, or other objects without the organiser's prior approval. In addition, they must not:

- be hung in front of billboards,
- obstruct the view of the playing field,
- obstruct the evacuation routes,
- hinder someone's recognisability.

Refusal of entry and removal from the stadium

Article 12

Access to the stadium will be denied or refused to persons who:

1 ° appear to be under the influence of alcohol, drugs, or any other stimulant.

2 ° have received a stadium ban imposed by either an organiser or the national or international football associations or federations, or the administrative or judicial authorities.

3 ° demonstrate through manifested behaviour that he has the insight to disturb or provoke public order by, for example, inciting beating, injuries, hatred, or anger.

4 ° at the request of the stewards who participate in the control of compliance with the rules of internal order, oppose an inspection or release, or when it is established that he or she is in possession of a weapon or a dangerous object.

5 ° act contrary to the provisions of one or more articles of these internal regulations or refuse to follow the guidelines of the persons appointed or mandated by the organiser.

Article 13

If, for security reasons, the organiser refuses the right to enter the stadium or for the same reason has the person concerned removed from the stadium, neither the organiser nor the distributor is obliged to refund the ticket.

Article 14

The person who is refused entry to the stadium or who is obliged by the organiser's decision to leave the stadium, or who does not comply with the provisions of the internal rules, may be excluded from attending football matches in accordance with the civil exclusion procedure in force.

The "Law on Safety at Football Matches" of 21 December 1998 and its implementing decrees are applicable.

Article 15

- The sale of beverages in glass containers shall be permitted in therefore designated consumption areas.
- In Tribune 2 and T4 food and beverages will be served from opening of the stadium until 15 minutes before the end of the match.
- In Stand 4, ALL sections for OHL supporters are atmosphere boxes. In these compartments, sitting will not be enforced during matches.
- It is prohibited to bring the following items into the stadium:
 - Any paper material (paper shreds, toilet rolls, confetti...)
 - Megaphones, vuvuzelas pressure gas horns, whistles, pressurized bottles, cans, glass containers, umbrella with pin, step stools, children's baby carriages selfie-sticks, laser pens
 - Pyrotechnic devices,
 - Masks, balaclavas,
 - Objects that may cause some nuisance or damage through use or misuse
 - Bicycles and children's baby carriages are not allowed in the stadium perimeter and will be removed without delay at the expense of the owner
 - Bicycles should be placed in the provided bicycle parking area
 - Backpacks, sports bags, carrier bags larger than A4 format are prohibited and will not be taken into custody by the club organisation unless upon prior written request for medical reasons
- The organizer reserves the right to prohibit this action and/or sale in its entirety or to prohibit it or to have it stopped, without being obliged to pay any compensation of any kind whatsoever for this
- Fines from the RBFA/URBSFA, UEFA, which have been recovered from the club and which are the result of violations of this internal regulation, can be recovered by the club from the perpetrator(s). The club can recover the fines from the offender(s).
- The car drivers in possession of a valid parking ticket, are obliged to follow the guidelines given by stewards and volunteers.
- The club is not responsible for accidents and thefts that occur inside the stadium perimeter or on the parking lots.
- Flags on pole are allowed under following conditions:
 - Max 1 hollow flagpole in bendable plastic in 1 piece and without sharp points up to Max 2 meters per flag are allowed until abuse of these
 - Flags or banners of more than 2 x 2 metres should be treated as fire resistant, with certificate M1
 - Selling, distributing or handing out advertising or merchandise in the stadium

- The Covid 19 protocol must be strictly adhered to, by all those present in the stadium.
- The mandated OH Leuven Security & Safety officer has the right to amend any of the guidelines of this RIO according to known circumstances.

Heverlee, 01 February 2020